



SECURITY SYSTEMS TECHNICIAN

Locations: Edmonton, Calgary & Fort McMurray

Fibertel Communications Canada Inc. (Fibertel) is a low voltage integrator with offices in Edmonton and Calgary. Our vision statement is to be “our customers single source for low voltage design, installation, programming, and commissioning needs”. We specialize in technology applications used in commercial and industrial environments.

Fibertel is currently looking to hire all levels of Security Systems Technicians to join our projects team, this person will provide extensive experience in installing, programming, commissioning and servicing integrated security systems.

As a Security Systems Technician you will initially be involved in working on one of our many projects throughout Alberta. To apply we are specifically looking for individuals who have a proven history holding the following roles and responsibilities and possessing certain skill sets.

We are currently looking for Security Systems Technicians in the Edmonton, Calgary and Fort McMurray regions.

Roles and Responsibilities

- Work with both Project and Service team members to install, program, commission and/or repair a variety of systems (Intrusion, Access Control, Surveillance, Intercom)
- To provide exceptional customer relations to both external and internal clients.
- Meet with Project Managers to identify: Scope(s) of Work, potential project risks, cost control measures, completion deadlines and end documentation.
- Creation or Maintenance of related project or site documentation
- Maintenance and inventory of materials, supplies and equipment – on site or in vehicle.
- Organization and time management of tasks as assigned, including effectively working on multiple projects and managing multiple technicians.
- Effective mentorship of technicians “in-training”

Skill Set

- Ability to test, troubleshoot and/or repair, low voltage circuits and devices using a multi-meter or other test equipment.
- Strong IPv4 networking, must be comfortable navigating and working within new and existing client networks.
- Ability to read and interpret, manuals, schematics, wiring diagrams, and blueprints or other related documents.
- Solid understanding of IP CCTV, VMS, Access Control, Intercom, and Intrusion alarm technologies.
- Solid understanding of low voltage, DC Electrical theory (typically 12 – 24 VDC), and relay logic.
- Excellent listening, verbal, and written communication skills



- Knowledge of MS Office – Word, Excel, Outlook
- Strong problem-solving and critical thinking skills
- Possess the willingness to learn and adapt to new technologies.
- Project coordination and manpower management skills
- Self-motivated, positive, and professional attitude.

Required Experience

- 3 – 5 Years Commercial installation or service experience, in a relevant industry
- Working knowledge of building systems and construction methods.

Additional Requirements

- Possess a valid class 5 operators license.
- Ability to work at heights, off a ladder and in confined spaces.
- Ability to lift up to 50 lbs and move up to 75 lbs as required.
- Travel and some out-of-town work will be required.
- Opportunities for long term out of town work
- Ability to work varying shifts as required.

Certifications (current) that are a benefit to this position, but not required include:

- Highschool Diploma
- CSTS
- First Aid
- Fall Protection and Elevated Work Platform (scissor and boom)

Position Benefits

- Full Time permanent position.
- Starting Wage: \$19 - \$30 + / hr, dependant on experience.
- Health & Dental Benefits paid by the company.
- Company tool purchase plan.
- Corporate Wellness Program.

If you think you might be a good fit, please send your resume and cover letter to hr@fibertel.ca. Please no phone calls or in person drop offs.